



Warranty Policy and Online Battery Registration Using Warranty Card

Warranty Policy

Warranty Period: 54 months*

24+30 Months (24 Months FOC & 30months -Prorata Discounts)

Documents required for Warranty Claim:

- Online registration within 15 days from date of sale and it should be within three months from manufacturing.
- Warranty Card dully filled with customer and vehicle details.
- And Xerox Copy of Sales Invoice.

***Tampering or overwriting of battery serial number or manufacturing date, date of sale will invalidate this warranty claim.**

HMCL does not take responsibility for batteries failing under the following conditions.

- This warranty does not cover damage to the battery caused by faulty electrical system, tempered, destruction by fire, collision, theft or recharging.
- Breakage / Bulging of battery do not come under the purview of warranty.
- Extra fitment of electrical accessories (Pressure Horn etc.) which affect the electrical load on battery will automatically render the warranty invalid.

*Terms and Conditions applied

Prorata Warranty Discounts :

1 to 24 month – FOC

25 to 30 month – 50%

31 to 36 month – 40%

37 to 42 month – 25%

43 to 54month – 20%

Applicable on MRP

Purpose

To register Hero Battery with Warranty Card for easy warranty claim process (wherever applicable).
Steps will be followed in Subsequent slides :

Who can Register Hero Battery :

By Customer : Self Registration of Hero Battery

Warranty Card QR Code



Steps to be followed :

- 1. Take the Hero Battery Warranty Card.*
- 2. Scan the QR code.*
- 3. Subsequently you will be routed to a landing page.*

Followed screens :

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Hero

PAPERLESS WARRANTY GO DIGITAL! Introducing an easy solution to your battery warranty registration doubts. Warranty Registration is mandatory to avail claim benefits!

Register Warranty Application Chart Contact Us

Register New Warranty

Battery Serial No

Next

Add Battery Serial Number and Click on Next Button

Add all the Mandatory Fields :

1. Date of Sale
2. Name
3. Contact Number
4. Select Category : TW
5. Enter Vehicle Registration Number.
6. Select State
7. Enter Captch and Agree to Terms and conditions.

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Register Now

Register Warranty Application Chart Contact Us

Note : * Fields Mandatory

69111122H40650

2024-08-22

Kunal

919886

Select Category

Enter Vehicle Registration No* e.g. MH12AA1234

Select State

☐ I agree Terms and Conditions

Enter Below Code*

LGCB Refresh

SUBMIT

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Registration Complete !



Battery Warranty has been registered.

SMS Will be received on Registered Mobile Number.

Greetings !!

“Dear Customer,
Welcome to Heromotocorp!
Thank you for registering your Hero battery. Check warranty terms - 69111122H40650 .
Helpline-18002660018. – HMCL”